

Open Tender Clarifications 3

European Banking Authority Tender: Procurement Procedure for the Supply of Website Services to the European Banking Authority (EBA) (Lot 1 and Lot 2)

Date: 26th January 2012

No.	Document Reference	Questions	EBA Response
1	Instructions to Tender	On page 8 of the Instructions to tender document and on the costing sheet the transition is quoted on each of the three different criteria (P1/P2/P3); could you please clarify exactly what tasks related to the transition should be quoted in each criterion?	The transition to be quoted under P1 refers to the transition of the current website from the current contractor to the new Contractor. The transition to be quoted under P2 refers to the transition from the current website to the redesigned website. The transition to be quoted under P3 refers to any specific transition that could be needed for services provided under Lot2.
2	Annex V Terms of Reference	In the specifications is stated that the contractor must provide 4 possible options in term of design and layout; are those options to be included in the proposal or they will be requested only during the actual execution of the contract?	The 4 possible options in term of design and layout will be requested from the contractor during the execution of the contract as stated in the terms of reference under Lot1. The documents to be submitted with the tender proposal are listed in the Instructions to Tender. For the award criteria, it includes, together with other documents and information: <i>a description of the approach and ideas the Tenderer proposes for the redesign of the EBA website. This description should present both the project cycle proposed (methodology and timeline) and preliminary ideas in terms of design and layout.</i>
3	Instructions to Tender	On the declaration upon honour, at point 3, you asked if the tendered entered into an arrangements with creditors; could you please clarify what kind of agreement this point refers to?	It refers to any agreement with creditors to repay debt at a reduced amount.
4	Annex V Terms of Reference	In your clarification, on the answers no. 24 and 25, you elaborated about the transition phase. In our understanding this means that during the transition phase, the current contractor will operate and host	The transition phase, as described in answers no 24 and no 25 of Clarifications 1 and Corrigendum 1, refers to the transition of the current website from the current contractor to the new contractor. The transition from the

		<p>the current version of the website while the new contractor will redeploy on its own facilities the new version of the website. This phase can take up to 12 weeks.</p> <p>Could you please confirm our understanding?</p>	<p>current version of the website to the redesigned website will executed by the new contractor at a later stage.</p>
5	Annex V Terms of Reference	<p>During the transition phase, costs of hosting and license of the Kentico CMS will be borne by the current contractor?</p>	<p>Please see answer no 25 in Clarifications 1 and Corrigendum 1.</p> <p>During the transitional period of the current website from the current contractor to the new contractor, the website will be operated by the current contractor. This includes the hosting and the cost of the license of the Kentico CMS.</p>
6	Annex V Terms of Reference	<p>Is there any other issue about the transition that the Tenderer should know about?</p>	<p>No.</p>
7	Annex V Terms of Reference	<p>How long have you been contracted with the current supplier and is this a period that was defined within the original procurement/tender</p>	<p>Please see Answer no 14 in Clarifications 1 and Corrigendum 1.</p> <p>Please note that the EBA was not involved in the original procurement/tender as it was carried out by its predecessor, CEBS.</p>
8	Instructions to Tender	<p>Is this procurement driven by a procedural requirement at the end of a given term of engagement with the current provider? If not, please provide your reasons for seeking a new supplier for Lot 1</p>	<p>Please refer to answer no 7 above.</p>
9	Annex V Terms of Reference	<p>Please identify any specific elements of the current supplier relationship where you are seeking a changed level of performance</p>	<p>The level of performance expected for this Contract is detailed in the Terms of Reference.</p>
10	Annex V Terms of Reference	<p>Please identify any specific elements of the current technology that you are looking to improve (please note that you are currently running the latest version of Kentico and this, as far as we can see, can deliver all the requirements as laid out ie we don't</p>	<p>Please refer to answer no 9 of Clarifications 1 and Corrigendum 1: <i>The EBA has no specific comments to communicate regarding Kentico CMS. The outcome of the tender may be a continuation of the current CMS or the implementation of an equivalent or superior system,</i></p>

		understand your requirement for a new CMS).	<i>depending on the tenderer's proposal.</i>
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