

INITIATIVE ID

COUNTRY

BE 1

Belgium



# INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

www.wikifin.be

Wikifin.be is a web portal that helps financial consumers to take financial decisions. It makes reliable and useful information available free of charge, independently of private financial players. The website includes a lot of information in textual form. In order to inform consumers even better, a considerable number of simulators and videos have been added.

SUBJECT MATTER

General information on Financial education, Budget, Consumption, Payment services, Saving, Investment, Insurance, Loans, Pensions.

MAIN ORGANISER

**FSMA** 

CO-ORGANISER

N/A

#### **FEATURES AND CONTENT**

**FORMAT** 

Website

START DATE

31 January 2013

END DATE

Ongoing

OBJECTIVE

Wikifin.be is a web portal that helps financial consumers to take financial decisions. It makes reliable and useful information available free of charge, independently of private financial players

TARGET GROUP

All financial consumers

NUMBER OF PEOPLE BENEFITING FROM

THE INITIATIVE

Since 2013, more than 13 million visits

PROMOTION CHANNELS

Newsletter, website, social networks

LANGUAGES

**Dutch and French** 

TYPE OF OUTPUT PRODUCED

Online information: articles, checklists, quiz, simulators, calculators, warnings, videos, games



INITIATIVE ID

**BE 2** 

COUNTRY | Bel

Belgium



### INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

Simulator of savings accounts

The savings account simulator allows each financial consumer to compare on-line the offer of savings accounts in Belgium, in a personalized way.

SUBJECT MATTER

Savings accounts (deposits)

MAIN ORGANISER

**FSMA** 

CO-ORGANISER

N/A

### **FEATURES AND CONTENT**

**FORMAT** 

Website

START DATE

01 February 2013

END DATE

Ongoing

OBJECTIVE

The savings account simulator allows each financial consumer to compare on-line the offer of savings accounts in Belgium, in a personalized way. After having encoded several data, in particular the starting capital to be deposited, any intermediate amounts, the investment horizon, the consumer receives a list of results showing the amount of interest collected for each savings account. The objective is to help financial consumers to make the best choice for their savings account

TARGET GROUP

All financial consumers

NUMBER OF PEOPLE BENEFITING FROM THE INITIATIVE

Since 2013, the simulator has been used more than 500.000 times  $\,$ 

PROMOTION CHANNELS

www.wikifin.be, social networks, newsletter

LANGUAGES

**Dutch and French** 

TYPE OF OUTPUT PRODUCED

Simulator



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Belgium



INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION Demobank

COUNTRY

Demobank is an online tool allowing students to discover the functioning of an online bank account in a safe space of exercise. The simulator allows students to make transfers, standing orders and see what happens on their account statements.

SUBJECT MATTER Payment accounts

MAIN ORGANISER FSMA

CO-ORGANISER N/A

FEATURES AND CONTENT

THE INITIATIVE

FORMAT Website, online tool, educational material for schools

START DATE 01 January 2016

END DATE Ongoing

OBJECTIVE The objective is to teach students how to use an online bank

account.

TARGET GROUP Secondary school students

NUMBER OF PEOPLE BENEFITING FROM | Since 2016, the tool has been used more than 150,000 times

PROMOTION CHANNELS <u>www.wikifin.be</u>, social networks, newsletter

LANGUAGES Dutch and French

TYPE OF OUTPUT PRODUCED Online tool, educational material for schools



INITIATIVE ID

**COUNTRY** 

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Belgium



INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION | Money Week

The Money Week is an initiative of Wikifin.be (FSMA). It is a national thematic week. Various activities are organized during the Money Week, both for schools (education) and for the general public.

SUBJECT MATTER | All financial education topics

MAIN ORGANISER FSMA

CO-ORGANISER N/A

**FEATURES AND CONTENT** 

FORMAT | Events, conferences, games, educational material for schools

START DATE 01 January 2016

END DATE | Ongoing

OBJECTIVE The objective of the Money Week is to allow as much debate as possible about money issues, and to promote financial education.

TARGET GROUP | All financial consumers

NUMBER OF PEOPLE BENEFITING FROM Potentially all financial consumers

THE INITIATIVE

PROMOTION CHANNELS <u>www.wikifin.be</u>, social networks, newsletter

LANGUAGES Dutch and French

TYPE OF OUTPUT PRODUCED | Events, conferences, games, educational material for schools



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Belgium



INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

**Wikifin Lab** 

The Wikifin Lab is an interactive financial education centre in which visitors (high school students) increase their understanding of basic financial mechanisms by experiencing various everyday financial situations.

SUBJECT MATTER

Banking, investment and insurance products/services; consumer behaviour (influences, choices, consequences).

MAIN ORGANISER

**FSMA** 

CO-ORGANISER

N/A

**FEATURES AND CONTENT** 

**FORMAT** 

An interactive financial education centre

START DATE

30 September 2020

END DATE

Ongoing

OBJECTIVE

The Wikifin Lab invites visitors (high school students) to sharpen their capacity for critical thinking by presenting them with personal and societal choices. It improves their knowledge and enhances their understanding of basic financial mechanisms, thereby enabling them to make better-informed choices in daily life. Thanks to this fun and educational immersive experience, visitors to the Wikifin Lab will be motivated to take charge of their personal finances.

TARGET GROUP

Students of secondary schools (12-18 year)

NUMBER OF PEOPLE BENEFITING FROM THE INITIATIVE

More than 10.000 students can visit the Wikifin Lab each year. Depending on the coronavirus measures in force, that capacity may be temporarily reduced.

PROMOTION CHANNELS

Newsletter, website, social networks, partners

LANGUAGES

Dutch and French; English version under construction

TYPE OF OUTPUT PRODUCED

An interactive financial education centre



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# INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

Test and videos relating to (online) fraud

The FSMA developed an online test in order to determine, based on nine questions, whether an offer may be an attempt at fraud. The test is supported by animation videos and testimonials that explain what fraud is and how to recognize it.

SUBJECT MATTER

Investment products/services; consumer behaviour (influences, choices, consequences).

MAIN ORGANISER

**FSMA** 

CO-ORGANISER

N/A

## **FEATURES AND CONTENT**

FORMAT

Online tool and videos.

START DATE

11 June 2021

END DATE

Ongoing

OBJECTIVE

Raising the awareness of a broad public about fraudulent practices.

TARGET GROUP

The general public.

NUMBER OF PEOPLE BENEFITING FROM

THE INITIATIVE

N/A – Awaiting the results of a online campaign promoting this content.

PROMOTION CHANNELS

Social networks, newsletter

LANGUAGES

**Dutch and French** 

TYPE OF OUTPUT PRODUCED

Online tool and videos

DIGITAL TOOLS

N/A

&TECHNOLOGY USED



INITIATIVE ID

**COUNTRY** 

**BE 7** 

Belgium



INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION Wikifin School

Wikifin School offers a wide variety of free teaching material and training for teachers to support them in their financial education

classes.

SUBJECT MATTER This initiative covers all types of financial, insurance and pension

instruments and products. There are specific teaching materials on

cybersecurity, fraud and scams.

MAIN ORGANISER | FSMA

CO-ORGANISER N/A

**FEATURES AND CONTENT** 

FORMAT Teaching materials, physical (training), digital tools (website and

online tools), videos.

START DATE 06 june 2014

END DATE Ongoing

OBJECTIVE | Supporting teachers in their financial education classes.

TARGET GROUP Primary and secondary school teachers

NUMBER OF PEOPLE BENEFITING FROM > 10.000

THE INITIATIVE

> 10.000 teachers

PROMOTION CHANNELS | Newsletter, social networks and partners

LANGUAGES Dutch and French

TYPE OF OUTPUT PRODUCED | Teaching material

DIGITAL TOOLS

&TECHNOLOGY USED

N/A