



Record of processing activity

Network Services

Record of EBA activities processing personal data, based on Article 31 of Regulation (EU) 2018/1725 (EUDPR)

Nr	Item	Description
Part 1 - Article 31 Record		
1	Last update of this record	01/12/2022
2	Reference number	EBA/DPR/2021/20
3	Name and contact details of controller	<p>Controller: European Banking Authority (EBA), Tour Europlaza, 20 avenue André Prothin, CS 30154, 92927 Paris La Défense CEDEX, France</p> <p>Responsible department: Operations, IT Unit</p> <p>Email address: eba-it-dp@eba.europa.eu</p>
4	Contact details of DPO	dpo@eba.europa.eu
5	Name and contact details of joint controller (where applicable)	Not applicable.
6	Name and contact details of processor (where applicable)	<p>1. CANCOM online BVA Rue Montoyer 35 Brussels Belgique</p> <p>CANCOM provides all subset of services referenced below.</p> <p>2. UniSystems Systemes Informatiques Societe Anonyme Comerciale Unipersonnelle Rue des Deux Eglises 26, boite 4 B-1000, Bruxelles Belgique</p> <p>UniSystems provides EBA IT Unit contractors</p>
7	Short description and purpose of the processing	<p>The EBA processes personal data within the processing activity of 'Network Services' to ensure a proper network environment for its proper functioning and connectivity between its IT services and external IT services.</p> <p>The EBA delivers the following services:</p>

Nr	Item	Description
8	Description of categories of persons whose data the EBA processes and list of data categories	<ul style="list-style-type: none"> • Network access to grant access to intranet and internet, to IT assets of the agency (e.g. laptops, iPhones, servers); • Remote access to provide EBA staff, trainees and contractors with access to internal resources from the internet; • Virtual private network (VPN) and virtual desktop (AHP) access to provide EBA staff, trainees and contractors with access to the internal EBA network from the internet, simulating the physical presence at the EBA premises. <p>The EBA processes personal data of the following categories of persons:</p> <ul style="list-style-type: none"> • EBA statutory staff (temporary agents and contract agents); • EBA non-statutory staff (Seconded National Experts); • EBA trainees; • EBA contractors. <p>The EBA processes the following categories of personal data:</p> <ul style="list-style-type: none"> • For Network access: name, surname, username and IP address. • Remote access: name, surname, username and IP address. • Virtual private network (VPN) access and virtual desktop (AHP): name, surname, username and IP address.
9	Time limit for keeping the data	Time limit for keeping the above-mentioned categories of personal data corresponds to the duration of the contract of employment of the data subject with the EBA. At the end of the working relationship and following the exit procedure, identity is deleted from the EBA directory.
10	Recipients of the data	<p>Recipients of personal data processed within the context of this processing activity are as follows:</p> <ul style="list-style-type: none"> • Internal to the EBA <ul style="list-style-type: none"> • duly authorised IT Unit staff members. • External to the EBA <ul style="list-style-type: none"> • duly authorised IT Unit contractors for the purpose of resolving requests in the service line of Network services. IT Unit contractors sign a confidentiality declaration with the EBA and are subject to the EBA Standard on Access Control and Authentication; CANCOM and UniSystems are bound to confidentiality contractual clauses.
11	Are there any transfers of personal data to third countries or international organisations? If so, to which ones and with which safeguards?	There are no transfers of personal data to third countries or international organisations within this processing activity.
12	General description of security measures, where possible	Processing of personal data in the context of this processing activity is carried out pursuant to the EBA Decision (EBA/DC/138) of 29 October 2015 on the security of communication and information systems in the EBA. The EBA adopted Commission Decision (EU, Euratom) 2017/46 of 10 January 2017 on the security of

Nr	Item	Description
13	For more information, including how to exercise your rights to access, rectification, object and data portability (where applicable), see the data protection notice:	<p>communication and information systems in the European Commission.</p> <p>The activities are performed under the EBA Information Security Framework, published on the EBA intranet. Those security controls include: access control and authentication policy and technical controls; backup; audit trails; physical security policy and technical controls; patch management policy; data processing agreement (DPA) with CANCOM and UniSystems.</p> <p>The EBA also requests vendors the ISO 27001 certification, meaning the EBA makes sure that they all have in place information security policies, procedures and guidelines.</p> <p>Data Protection Notice on Network Services</p>