

Record of processing activity

Public Engagement Activities

Record of EBA activities processing personal data, based on Article 31 of Regulation (EU) 2018/1725 (EUDPR)

Part 1 - Article 31 Record (publicly available)

1	Last update of this record	11/02/2025
2	Date of next review	11/02/2027
3	Reference number	EBA/DPR/2025/1
4	Name and contact details of controller	<p>Controller: European Banking Authority, Tour Europlaza, 20 avenue André Prothin, CS 30154, 92927 Paris La Défense CEDEX, France</p> <p>This is a decentralised corporate record. The information on the responsible department will be included in the specific data protection notices.</p> <p>Contact: info@eba.europa.eu</p> <p>In cases EU Login is used, the European Commission (DIGIT) is the controller for all processing operations related to keeping an EU Login account and to the authentication itself. For more information, please refer to: EU Login Privacy Statement.</p> <p>The EC-DIGIT is responsible for the processing of personal data collected and processed for traffic statistics and analytics via Europa Analytics, the corporate service that monitors and evaluates the effectiveness and efficiency of the EC's websites on Europa. For more information, please consult the record on EUSurvey maintained by the Commission, the related data protection notice and the help for authors web page.</p>
5	Contact details of DPO	dpo@eba.europa.eu , or alternatively send a letter to the postal address of the EBA (address above) marked for the attention of the DPO of the EBA.
6	Name and contact details of joint controller (where applicable)	<i>Not applicable</i>

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7	Name and contact details of processor (where applicable)	<p>In certain case the following processors may be involved:</p> <p>Microsoft Azure – website hosting One Microsoft Place South County Business Park Leopardstown Dublin 18 D18 P521 Ireland Data protection information Find more about privacy in Azure here.</p> <p>European Commission – DIGIT – EUSurvey: - web-based interface for the survey owner and the contributors - hosting of the survey data and any submitted responses DIGIT-COMM-TEAM@ec.europa.eu Rue de la Loi 107, 1040 Brussels, Belgium</p>
8	Short description and purpose of the processing activity	<p>The EBA uses the personal information of contributors to launch and/or manage public consultations, data collections, questionnaires, surveys or quizzes, and to receive and assess the contributions and suggestions from respondents in the context of its regulatory activities. This processing also includes the publication of received contributions on the EBA’s website for the purposes of transparency.</p> <p>To conduct these activities the EBA uses EUSurvey, webforms on the EBA website, emails or other forms.</p> <p>All information provided by respondents is accessible by a limited number of EBA staff and the provider of support and maintenance services for the EBA website.</p> <p>Certain consultations and discussions are published by the EBA. The specific details on the publication of the results are provided in the specific data protection notice.</p> <p>The EBA may contact the respondents via email to request clarification or to verify that the responses come from the organisation the respondent listed in their reply.</p>
9	Description of categories of persons whose data the EBA processes and list of data categories	<p>The following categories of data subjects may be subject of this processing: EBA Staff, external stakeholders, members of the competent authorities, etc.</p> <p>In certain cases, responders are asked to login with the EU Login in order to identify the EUI on behalf of which they respond to the survey.</p> <p>The categories of personal data processed, may include depending on the project:</p> <ul style="list-style-type: none"> • full name, • organisation,

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- email addresses,
- responses provided
- Preference to disclose or not disclose responses

The categories of data subjects and the categories of personal data are specified in the specific data protection notices.

10	Special categories of personal data processed (as defined in Article 10 EUDPR)	No special categories of personal data are specifically required by the EBA. In addition, the EBA discourages the respondents to include unnecessary personal data in their responses.
11	Time limit for keeping the data	The responses are stored, are stored up to 10 years after closure of the project. More specific information related to particular project will be provided in the specific data protection notices.
12	Recipients of the data	The personal data and the responses can be made available on a “need-to-know” basis to designated EBA staff members. The personal information collected will not be communicated to third parties. Certain responses provided as part of certain projects will be published on the EBA’s website, unless requested otherwise in the consultation form by indicating that the response is confidential. More specific information related to particular surveys will be provided in the specific data protection notices.
13	Are there any transfers of personal data to third countries or international organisations?	The personal data will be processed by the EBA within the EU/EEA.
14	General description of security measures, where possible	Security measures are implemented to ensure integrity, confidentiality and availability of information. The EBA has put appropriate technical and organisational measures in place to protect personal data from accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to personal data. Personal data of contributors are recorded in the EBA’s database, which is accessible with ID and password and only to relevant staff members on a “need-to-know” basis. The default provisions include backups, centralized logging, software updates and continuous vulnerability assessment and follow-up.

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| 15 For more information, including how to exercise your rights to access, rectification, object and data portability (where applicable), see the data protection notice: | A general data protection notice is available on the EBA website. Specific data protection notices will be provided to the data subjects with the specific public consultations, data collections, questionnaires, surveys or quizzes conducted. |
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