

# HANDBOOK FOR VISITORS EBA OFFICES, LONDON

UPDATED FEBRUARY 2017



**EBA**

EUROPEAN  
BANKING  
AUTHORITY



## Location of the EBA offices

The European Banking Authority (EBA) is located at 1 Canada Square in Canary Wharf.

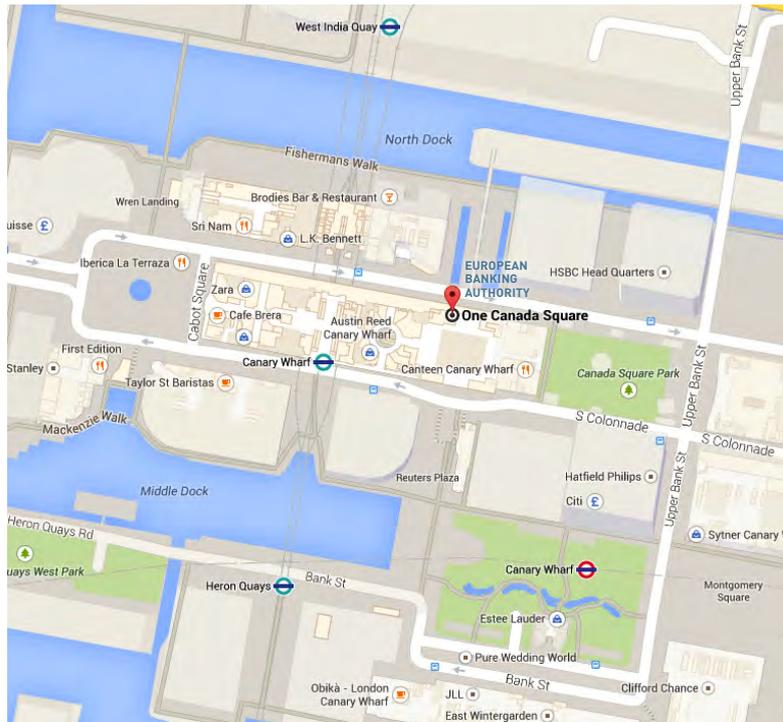
1 Canada Square is the skyscraper with the pyramid roof top.

### EUROPEAN BANKING AUTHORITY

Floor 46, One Canada Square,  
London E14 5AA, United Kingdom

tel: +44 (0)207 382 1776

fax: +44 (0)207 382 1771





## Travelling to the EBA

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The EBA offices are located close to the Canary Wharf public transport hubs and are easily accessible through various transport connections.

London Underground  
urban trains

Buses

Airports

River boat  
services

Trains/Eurostar

Parking

Click on the icons for more information.

## London Underground urban trains

### Jubilee line and Docklands Light Railway (DLR)



Two urban train lines (called Underground or Tube in London) travel to Canary Wharf for access to the EBA building: the Jubilee line (grey colour) and the Docklands Light Railway (DLR).



The Jubilee line runs from central London to Canary Wharf underground station, this stop is marked on the map with a red London underground logo. The DLR runs from the London underground stations "Bank" and "Tower Gateway" to Canary Wharf DLR, this stop is marked on the map with the a blue London underground logo.

For more travel information visit London Transport [www.tfl.gov.uk](http://www.tfl.gov.uk) and/or DLR [www.dlr.co.uk](http://www.dlr.co.uk)

### UNDERGROUND TICKETS - OYSTER CARDS

The "Oyster card" is an electronic card/ticket that can be used for single/weekly journeys on all public transport within London (Buses, Tube, trams, DLR, Overground and most British Rail services).

Oyster cards can be bought at most underground stations and require a refundable deposit and a minimum first charge. After that, any amount of money can be added to the card as and when needed. The card and the credit on it have no expiry date.

The contactless payment card can also be used to travel on bus, Tube, tram, DLR, London Overground, TfL Rail and most National Rail services in London.

Only touch the card you want to pay with when touching in and out. If you touch your purse or wallet containing more than one contactless card (including an Oyster card) on a reader you could be affected by card clash.

For further information on Oyster cards, please visit the Transport for London website: <https://www.tfl.gov.uk>

## Airports

### From Heathrow airport:

The Heathrow Express is the fast train that connects Heathrow airport with London's railway station Paddington. On average there are 4 trains/hour and they reach Paddington in 15 minutes. From Paddington, take the underground line Bakerloo (brown) and change to the Jubilee line at Baker Street.

A taxi journey from Heathrow Airport to Canary Wharf would take around 60 minutes.

### From Gatwick airport:

Various trains connect either to Victoria railway station or to London Bridge railway station, on average trains run every 10 minutes to either station in daytime. Journeys take around 30 minutes.

From London Bridge take the Jubilee line for a 2 stop journey to Canary Wharf.

From Victoria take the District or Circle lines (yellow and green colour) and change at "Westminster" for the Jubilee Line.

A taxi journey from Gatwick Airport to Canary Wharf would take around 90 minutes.

### From London City airport:

London City airport is served by the DLR. The journey to Canary Wharf takes about 20 minutes, but requires one change at Canning Town station for DLR trains going towards Canary Wharf.

A taxi journey from London City airport to Canary Wharf would take less than 10 minutes.

**From Stansted airport:**

The Stansted Express train connects to London's Liverpool Street station in 50 minutes. From Liverpool Street take the Central Line (red) to Bank and then change for the DLR to Canary Wharf.

A taxi journey from Liverpool Street Station to Canary Wharf would take around 15 minutes.

## Trains/Eurostar

Train services to London from other EU cities arrive at the Eurostar train terminal based at St. Pancras station, adjacent to King's Cross station. From there take the Northern line (black) to London Bridge for the Jubilee line to Canary Wharf.

A taxi journey from St. Pancras station to Canary Wharf would take around 30 minutes.

## London Buses

Services connecting to Canary Wharf:

<b>D3</b>	Bethnal Green to Canary Wharf
<b>D7</b>	Mile End to Canary Wharf
<b>D8</b>	Stratford to Canary Wharf
<b>135</b>	Moorfields to Canary Wharf
<b>277</b>	Highbury and Islington to Canary Wharf
<b>N550</b>	Trafalgar Square to Canary Wharf (Night Bus)

Click on the bus line for more information.

## River boat services

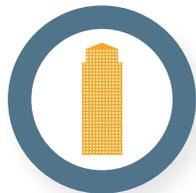
Boats take 30 minutes from Waterloo to Canary Wharf. They stop at Westminster, Embankment, Blackfriars, London Bridge and Greenwich to the east. A fast boat service from London Bridge to Canary Wharf (13 minutes) also operates every 10 minutes in peak hours.

The Canary Wharf Pier is located only a few minutes from the centre of Canary Wharf, close to Westferry Circus.

## Car/Motorbikes parking

Canary Wharf has 6,000 car parking spaces of which 2,500 are provided within public car parks.

Click [here](#) for information on Parking.



## On arrival at One Canada Square

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The EBA offices' Reception and meeting rooms are located on floor 46 of the One Canada Square building.

Upon arrival at One Canada Square report to any of the reception desks on the Ground floor, you will be given a visitor pass for the day. Please consider that some extra time should be allowed for the visitor pass to be produced, consider arriving 15 minutes prior to your meeting.

Random security checks are also carried out at the entrance of the building. Please allow extra time for these too, especially if travelling with luggage.

You will be shown the way to the G group lifts to floor 46 where the EBA reception is located.

Fire safety regulations in the UK require you to evacuate the building if a fire alarm is raised. In this case, you can simply follow the acoustic instructions from the speakers located all throughout the building.

The One Canada Square building is accessible to wheelchairs and operates a system of assisted escape for mobility impaired visitors. Please speak to the EBA Reception on arrival for any further information you may need.

## Fire Evacuation Information

As a general rule, no fire evacuation exercise is scheduled on a day of an EBA meeting

### IF YOU DISCOVER A FIRE

- Operate the Fire Alarm by breaking the glass of the nearest call point

### ON HEARING THE ALARM

- The fire alarm system in 1 Canada Square is a two-stage alarm. The first stage consists of 10 seconds of an intermittent attention alert signal accompanied by the following message:

*“Attention please, Attention please. There has been a fire reported in the building. While this report is being investigated, please remain at your work place. Further information will follow shortly.”*

- Following a short silence, this message will continue for three minutes. Thereafter a second message will be broadcast:

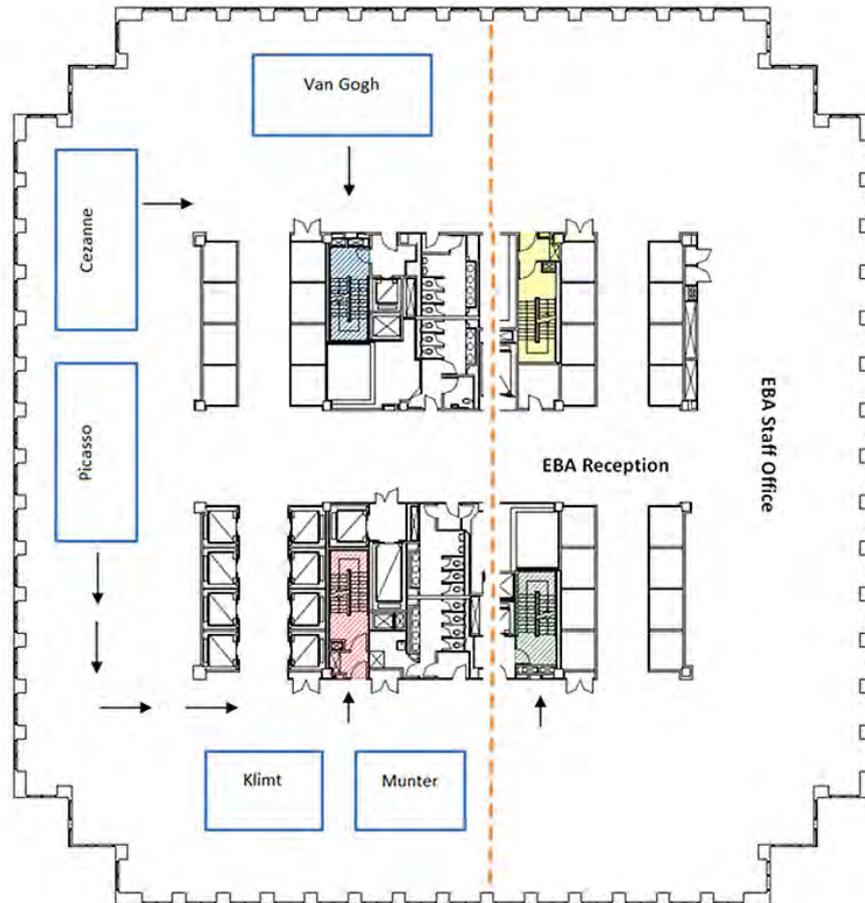
*“Attention please, attention please. You are reminded to remain at your workplace while the fire alert exists.”*

- In the event of a fire necessitating the building to be evacuated, the second stage of the evacuation process will begin. The evacuation signal will change to a 10 second continuous signal followed by the evacuation message.

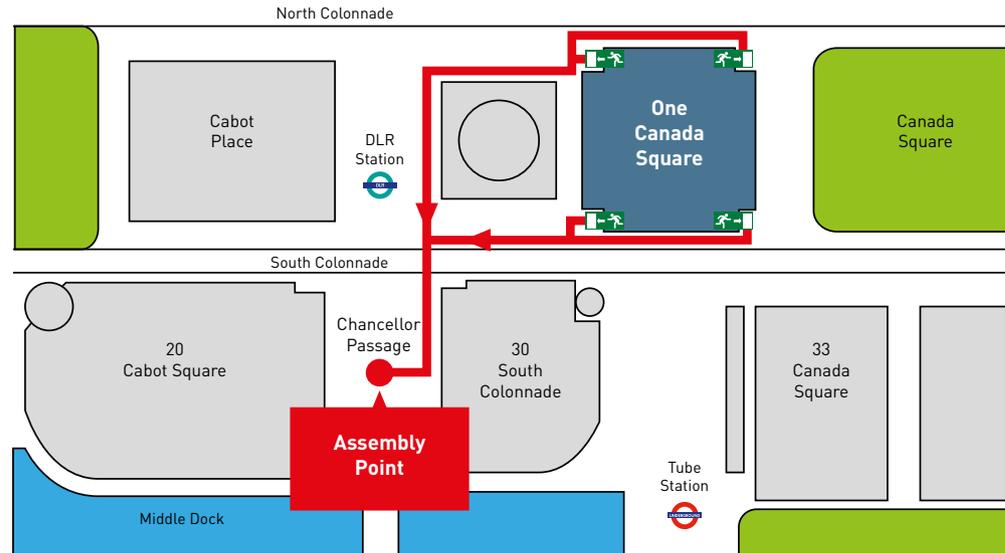
*“Attention please, Attention please. Fire has been reported in the building. As a precaution, please leave the building immediately by the nearest exit. Please do not use the lifts, but leave the building using the nearest stairway.”*

- Leave the building by the nearest available Fire Exit (colour coded: **BLUE-YELLOW-RED-GREEN**) and proceed to the assembly area at CHANCELLOR PASSAGE'
- EBA Fire Wardens will be present to guide you;
- Should you have mobility impairment, please make yourself known to an EBA Fire Warden or an EBA member of staff for assistance and guidance.

### LEVEL 46- FIRE EXITS



## ASSEMBLY POINT- CHANCELLOR PASSAGE



MENU

### IMPORTANT:

1. DO NOT ATTEMPT TO USE THE LIFTS - (for safety these are not available for normal use when the alarm operates)
2. DO NOT STOP TO COLLECT PERSONAL BELONGINGS
3. DO NOT RE-ENTER THE BUILDING



## Hotels

Listed over the next few pages are the hotels in close proximity to the EBA office.

### CANARY RIVERSIDE PLAZA HOTEL CANARY WHARF

Address: 46 Westferry circus, London E148RS, United Kingdom

Internet: [www.canaryriversideplaza.com](http://www.canaryriversideplaza.com)

Telephone number: +44 207 510 1999

Rating: ★★★★★

Distance from EBA: Walking — 14 minutes  
Taxi — 6 minutes

### RADISSON EDWARDIAN CANARY WHARF

Address: 5 Fairmont Avenue, London E14 9PQ, United Kingdom

Internet: [www.radissonblu-edwardian.com](http://www.radissonblu-edwardian.com)

Telephone number: +44 207 987 2050

Rating: ★★★★★

Distance from EBA: Walking — 17 minutes  
Taxi — 6 minutes

**HILTON LONDON DOCKLANDS RIVERSIDE**

Address:	265 Rotherhithe Street, London SE16 5HW, United Kingdom
Internet:	<a href="http://www3.hilton.com/en/hotels/united-kingdom/hilton-london-docklands-riverside-LONNDHI/index.html">www3.hilton.com/en/hotels/united-kingdom/hilton-london-docklands-riverside-LONNDHI/index.html</a>
Telephone number:	+44 20 7231 1001
Rating:	★★★★
Distance from EBA:	Walking — 22 minutes Tube-Jubilee line and C10 bus — 20 minutes

**NOVOTEL LONDON GREENWICH**

Address:	173-185 Greenwich High Road, London SE10 8JA, United Kingdom
Internet:	<a href="http://www.novotel.com/gb/hotel-3476-novotel-london-greenwich/index.shtml">www.novotel.com/gb/hotel-3476-novotel-london-greenwich/index.shtml</a>
Telephone number:	+44 20 7660 0682
Rating:	★★★★
Distance from EBA:	By DLR — 18 minutes Nearest DLR station: Greenwich

**NOVOTEL LONDON EXCEL**

Address:	7 Western Gateway, Royal Victoria Dock, London E16 1AA, United Kingdom
Internet:	<a href="http://www.novotel.com/gb/hotel-3656-novotel-london-excel/index.shtml">www.novotel.com/gb/hotel-3656-novotel-london-excel/index.shtml</a>
Telephone number:	+44 20 7660 0677
Rating:	★★★★
Distance from EBA:	By DLR — 22 minutes Nearest DLR station: Custom House

**NOVOTEL LONDON TOWER BRIDGE**

Address: 10 Pepys Street, London EC3N 2NR, United Kingdom

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Internet: [www.novotel.com/gb/hotel-3107-novotel-london-tower-bridge/index.shtml](http://www.novotel.com/gb/hotel-3107-novotel-london-tower-bridge/index.shtml)

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Telephone number: +44 20 7660 0675

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Rating: ★★★★★

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Distance from EBA: By DLR — 24 minutes  
Nearest DLR station: Tower Gateway

**HOLIDAY INN EXPRESS LONDON LIMEHOUSE**

Address: 469-475 The Highway, Limehouse, London E1W 3HN, United Kingdom

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Internet: [www.exhi-limehouse.co.uk](http://www.exhi-limehouse.co.uk)

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Telephone number: +44 207 791 3850

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Rating: ★★★

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Distance from EBA: Walking — 20 minutes  
By DLR — 13 minutes  
Taxi — 6 minutes  
Nearest DLR station: Limehouse

### IBIS LONDON DOCKLANDS CANARY WHARF

Address: 1 Baffin Way, London E14 9PE, United Kingdom

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Internet: [www.ibis.com](http://www.ibis.com)

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Telephone number: +44 20 7517 1100

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Rating: ★★★

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Distance from EBA: Walking – 14 minutes  
Bus 277 – 10 minutes

If for any reasons you have not been satisfied with your stay at any of the listed hotels, please let us know via email ([meetings@eba.europa.eu](mailto:meetings@eba.europa.eu)).



## Restaurants

The following restaurants are located in Canary Wharf and the surrounding area.

If you have tried any other restaurants that you would like to recommend to EBA members and visitors, please let us know so they can be added to this list.

### ONE CANADA SQUARE RESTAURANT

Address: One Canada Square, London E14 5AB, United Kingdom

Contact details: Tel: +44 20 7559 5199  
Website: [www.onecanadasquareresaurant.com](http://www.onecanadasquareresaurant.com)

Distance from EBA office: Same building as EBA office (in the lobby)

Comments: Contemporary European restaurant and cocktail bar.

### TOM'S KITCHEN CANARY WHARF

Address: 11 Westferry Circus, London E14 4HD, United Kingdom

Contact details: Tel: +44 20 3011 1555  
Website: [www.tomskitchen.co.uk/canary-wharf](http://www.tomskitchen.co.uk/canary-wharf)

Distance from EBA office: 5 minute walk

Comments: Modern British restaurant with a French twist.

### LE SECRET DES RÔTISSEURS

Address: 37 Westferry Circus, London E14 8RR, United Kingdom

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Contact details: Tel: +44 20 7719 0950  
Website: [www.eatlesecret.co.uk](http://www.eatlesecret.co.uk)

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Distance from EBA office: 10 minute walk

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Comments: French cuisine.

### THE GUN

Address: 27 Coldharbour, London E14 9NS, United Kingdom

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Contact details: Tel: + 44 20 7515 5222  
Website: [www.thegundocklands.com](http://www.thegundocklands.com)

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Distance from EBA office: 12 minute walk

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Comments: British pub and restaurant.

### IBERICA CANARY WHARF

Address: 12 Cabot Square, London E14 4QQ, United Kingdom

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Contact details: Tel: +44 20 7636 8650  
Website: [www.ibericalondon.co.uk](http://www.ibericalondon.co.uk)

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Distance from EBA office: 5 minute walk

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Comments: Traditional Spanish cuisine.

### QUADRATO RESTAURANT

Address: 46 Westferry Circus, London E14 8RS, United Kingdom,  
(Inside Four Seasons Hotel on lobby level)

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Contact details: Tel: +44 20 7510 1858  
Website: [www.fourseasons.com/canarywharf/dining/](http://www.fourseasons.com/canarywharf/dining/)

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Distance from EBA office: 5 minute walk

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Comments: Modern and elegant Italian restaurant inside a 5-Star Hotel.

### PLATEAU GRILL/RESTAURANT

Address: 4th Floor, Canada Square, London E14 5ER

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Contact details: Tel: +44 20 7715 7100  
Website: [www.plateau-restaurant.co.uk](http://www.plateau-restaurant.co.uk)

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Distance from EBA office: 5 minute walk

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Comments: New French dishes.



## EUROPEAN BANKING AUTHORITY

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London E14 5AA

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Fax: **+44 (0)207 382 1771**

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**<http://www.eba.europa.eu>**